

Temporary May 2019

Tariff terms and conditions

About your tariff

This tariff will only be available for customers who are rolling off a fixed term contract or on a deemed contract from 1st May 2018.

Temporary May 2019 prices are fixed until **31st May 2019**. You'll pay a daily standing charge and unit rate for each fuel on this tariff. We'll also add VAT. If you have a multiple rate electricity meter, you may have more than one unit rate. For more details about the rates we charge go to:

www.britishgas.co.uk/alltariffs/

<http://www.sainsburysenergy.com/products-and-services/energy/our-energy-tariffs/tariff-information.html>

Paying for your energy

You'll need to pay by **Direct Debit, cash or cheque or payment card**.

If you pay by payment card or, if applicable, directly through the benefits you receive from government, the rates we charge are the same as if you pay by cash or cheque.

Your prices may change depending on how you pay. If you pay by Direct Debit but miss any payments we can ask you to pay by cash or cheque. Your prices would go up – we'll explain the difference when we write to you and you can find the details at www.britishgas.co.uk/alltariffs www.sainsburysenergy.com. We'll write to you at least seven working days before changing how you pay.

If British Gas branded customer

If we replace your meters with prepayment meters or mode change your meter to prepayment

If we replace your gas and/or electricity meters with prepayment meters, or mode change your meter to prepayment, we'll switch your tariff for each fuel on prepayment to our cheapest tariff which is available to prepayment meter customers at that time. For any fuel which is not on prepayment your existing terms will apply. We'll let you know if your tariff has changed because you have a prepayment meter.

If Sainsbury's Energy branded customer

If you have prepayment meters or we replace your meters with prepayment meters or mode change your meter to prepayment

As set out in the supply terms, prepayment meters aren't available to Sainsbury's Energy customers (as Sainsbury's Energy can't support this). If you've got a prepayment meter(s) in your property – whether because you've chosen to or because we've used our legal rights to install one or to mode switch your meter to prepayment – this tariff will end. We will contact you and switch your tariff for each fuel on prepayment to British Gas' cheapest tariff which is available to prepayment meter customers at that time. For any fuel which is not on prepayment your existing terms will apply.

Both brands

If you want to change your meters

You need to contact us to discuss this. We will let you know if you contact us, what your tariff options are. You may be able to stay on this tariff or may need to have another tariff.

If you want to cancel or switch

It is a requirement of our licence conditions that default fixed term tariffs and deemed contracts do not

have exit fees. You can switch to another supplier without any notice or paying an exit fee. If you want to switch to another tariff with us, just let us know. There are no exit fees if you leave this tariff at any time.

At the end of the tariff

Before this tariff ends, if you haven't already switched to another tariff or supplier, we'll contact you and let you know what will happen next. You don't have to accept what we offer you, but if we don't hear from you, we'll move you to the cheapest default tariff (no exit fees) we have available from 1st June 2019.

Other things to bear in mind

The **Temporary May 2019** prices are fixed until 31st May 2019, unless the government or regulator does something or plans something that means the price changes. For example, changing the amount of VAT we must charge (we hope they won't, but we have to let you know).

Our terms and conditions of supply also apply - you can find them at:

britishgas.co.uk/terms

<http://www.sainsburysenergy.com/terms-and-conditions.html>

If there is any difference between what we say in these terms and conditions and the supply terms, what we say in these terms takes priority.