

HomeEnergy Fixed Sep 2017

Tariff terms and conditions

About your tariff

HomeEnergy Fixed Sep 2017 prices are fixed until 30th September 2017. You'll pay a daily standing charge and unit rate.

Paying for your energy

You'll need to stay a Dual Fuel customer (with both fuels on this tariff) and pay by Direct Debit.

If you don't stay a Dual Fuel customer (with both fuels on this tariff), you won't be able to stay on this tariff. Your rates will change and your prices will be higher.

Your prices may change depending on how you pay. If you pay by Direct Debit but miss any payments, we can ask you to pay by cash or cheque. Your prices would go up – we'll explain the difference in your contract pack, or you can find the details at britishgas.co.uk/alltariffs. We'd write to you at least seven working days before changing how you pay.

If you don't stay a Dual Fuel customer with us you'll stop receiving the Dual Fuel discount.

If your meter(s) change

If your gas or electricity meters are replaced with prepayment meters, we'll switch your tariff to our cheapest variable price tariff (no end date) available at the time.

If you decide to cancel

If you change your mind and no longer want this tariff, you have 14 days to change tariff without paying exit fees. The 14 days starts from the day after you agreed to this tariff. You can find more information at britishgas.co.uk/cooloff.

If you switch to another energy supplier before 12th August 2017 we'll charge you an exit fee of £20 for electricity and £20 for gas. We'll collect exit fees before any other amounts you owe us, either from payments you make or from your credit balance.

At the end of the tariff

Before this tariff ends, we'll write to tell you what will happen next. If we don't hear from you, we'll move you to the cheapest variable price tariff (no end date) we have available from 1st October 2017.

Other things to bear in mind

HomeEnergy Fixed Sep 2017 prices are fixed until 30th September 2017 unless the government or regulator does something or plans something that means we can't. (We hope they won't, but we have to let you know.) We'll also add VAT.

We'll only sell so many HomeEnergy Fixed Sep 2017 tariffs, and we might withdraw it.

Our terms and conditions of supply also apply - you can find them at britishgas.co.uk/terms.